### Why should I use social media?

5 September 2012

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MD/PhD Program, University of Alberta

# Audience poll

Lift up your hands if you have used or currently use the following:

■ Facebook?

■ Twitter?

Written a blog?

# Objectives

- Explain personal background and involvement in social media
- Define the term 'social media' and provide a brief history of the major roles it has played
- Provide examples of the power of social media and describe its growing impact in health care
- Outline my suggestions for how you can take advantage of social media

# 1. BACKGROUND

# Background

- Professional student
  - DPhil / MSc at University of Oxford and MD/PhD at University of Alberta
- Began using Twitter in March 2011
  - No turning back
- Invited to start blogging on <u>trustthevidence.net</u> in August 2011
- Focus on pediatrics, evidence based medicine, primary care and medical education





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### Medpedia

### Publication bias: big problem for children

Peter Gill

Last edited 6th May 2012

A recent study in the journal Pediatrics reported that only 29% of clinical studies in children have been published. This finding reinforces previous studies that there is significant publication bias in paediatric studies. These findings are a cause for serious concern.

What is publication bias? Essentially, it is the selected publication of studies based on the results, such as only publishing studies that demonstrate a drug works while not publishing studies that demonstrate harms.

Publication bias is a serious problem in healthcare and can have a large influence on treatment decisions by only providing limited information. Researchers have demonstrated substantial publication bias in certain areas such as the antidepressant medication reboxetine.

Several initiatives have been spearheaded to help reduce publication bias. The creation of open-access journals have shifted the focus from the importance of the results (as judged by a journal editorial committee) to the methodological rigour by which the study was completed.

But more importantly has been the creation of online trial registries, such as ClinicalTrials.gov launched in 2000. These registries serve as central databases of all the current and on-going clinical studies. Registration is optional, however in 2005 the ICMJE made registration of clinical trials as a pre-requisite of publication. Although this does not represent all journals, it sent a strong message of the importance of registration.

However despite the creation of trial registries, less than half of US based National Institute of Health (i.e. government) funded trials in children were registered on ClinicalTrials.gov. Another important finding was the lack of information included on the registries. One-third of all clinical studies terminated early did not provide any information about why they were stopped. The situation was similar for suspended studies with one quarter not providing information.

Were these studies stopped because of harms? Were the investigators no longer able to recruit children to enroll? Whatever the reason the studies were stopped, this information must be made public.

Registration of all clinical studies involving children must be made mandatory. This is the only way to minimise publication bias and increase the reporting of research. This would create massive industry uproar, but is it ethical to enroll children in a clinical study without having it publicly registered? At a minimum any trial that receives government funded must be registered.

However registration of studies is only one element of the formula. What about the dissemination of the results? Less than 10% of completed studies in children had results posted and publicly available. With the low publication

#### Navigator

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Four Medical Implants That Escaped FDA Scrutiny - ProPublica http://t.co/QA9LFNy1 via @propublica

Just voted RT @doc2doc: Does collaboration with the drug industry affect clinical decisions?

@ABPI\_UK @cebmblog http://t.co/loXqS0Vn

Free Data Journalism Handbook launched http://t.co/KJZTHiTY worth a look at

The Golfball Index http://t.co/159kS7Vn still not performing well

#### Search the TRIP Database

Search on TRIP database!



### ▼ Recent blog posts

- Publication bias: big problem for children
- Increasing access to journals through peer reviewers

# 2. WHAT IS SOCIAL MEDIA?

### What is 'social media'?

- Social media is a "decentralized system whose participants took care of distribution, deciding collectively which messages to amplify through sharing and recommendation." The Economist
  - Participants in such a system are a "networked public" rather than an "audience"
- Not a new concept... "Five centuries before Facebook and the Arab spring, social media helped bring about the Reformation." The Economist
  - Luther's '95 Theses on the Power and Efficacy of Indulgences' spread throughout Christendom within weeks

# Social media in the 21st century

- Major role in 'Arab Spring'
  - Used to organize and communicate despite attempts at censorship
  - Toppled autocratic regimes
- Growing role in health care
  - 1 in 3 Americans use social media to find medical information (Source: Digital Medicine)
- Today social media refers to "a set of web-based and mobile technologies that allow people to monitor, create, share or manipulate text, audio, photos or video, with others." Canadian Medical Association
  - Unidirectional (e.g. blog) and multidirectional (e.g. online forum)

# Key social media tools

- Facebook
  - World's most popular social networking site with >900 million active users
  - Share a variety of information by generally interacting with 'friends'

- Blogging
  - Online interactive journal or website written by an individual or an organisation
  - Many free services (e.g. blogger.com or wordpress.org)

### **Twitter**

- Social networking service that allows users to send and read "tweets" or short messages up to 140 characters long
  - Users share information and web links instantly among "followers"
- Individuals can respond to tweets, enabling debate and discussion
  - Message propagation occurs through "retweeting"
- Can send direct confidential messages back and forth
- Hashtags (e.g. #ccsymp12) facilitate indexing, searching and remote conference participation
  - Ask questions via Twitter using #ccsymp12 during presentation remotely
- 'Push' vs 'pull' information













Sandeep Pulim MD @MDLinx Chronic pain in the outpatient palliative care clinic: American Journal of Hospice and Palliative Medicine bit.ly/LjF8LL #ER



Al Jazeera English @AJEnglish On the Blog: Libya's escalating gun problem aje.me/JgOHum



Naho News @NAHO NEWS Careers: Nurse Practitioner Primary Health - Job Description: Anishnawbe Health Toronto an accredited community he... ow.ly/1jBBWd

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Paris Meilleur @parismeilleur #onpoli MT @ChildCareON: Great meeting with @LaurelBroten, minister of education for Ontario. Talking about the future of child care!



### Journals by peterjgill



Cochrane Collab @cochranecollab #cochrane Invitation to participate in drafting Cochrane interventions for the 2012 World Health Assembly ow.ly/1jBAGU



Cochrane Collab @cochranecollab #cochrane Pre-hospital and Emergency Care Field registered - The Cochrane Collaboration is pleased to announce the r... ow.ly/1jBAGV



Cochrane Collab @cochranecollab RT @cntapp: Tommorrow I am heading to the Cochrane Symposium to hear Dr. Noralou Roos speak about Engaging with the Evidence. Follow...



ACP @ACPinternists No compelling reason for warfarin over aspirin for LVEF, study indicates bit.ly/Jeg1to ACP HospitalistWeekly article



PLoS ONE @PLoSONE Stone-throwing chimp is back -- And this time it's personal bit.ly/IUZmxo in @ScienceNOW



NEJM @NEJM Newest Image Challenge: nej.md/pPbCdb. What's the diagnosis?



ACP @ACPinternists Med school slots continuing to increase, AAMC says bit.ly/Jeg1to American College of Physicians HospitalistWeekly article



### Evidence by peterjgill



< **| | | | | |** | | | | | | |

Irfan Dhalla @IrfanDhalla 31m We need a similar federal investigation re: prescription painkillers in Canada. RT @ProPublica propub.ca/Jghv6a



John Kennedy @JohnnyCosmos j.mp/JzcHl9 brilliant, frank demolition of our broken #ukcare system. Time for honesty, time for a revolution.

13 Retweeted by @petermbenglish



Evidence Based Med @Evidence... Guidelines left in ministry twilight zone: ... on the director-general of health's grilling by Waitemata DHB sta... bit.ly/JbGXKX



Cochrane Collab @cochranecollab Invitation to participate in drafting #Cochrane interventions for the 2012 World Health Assembly: ow.ly/aO9co

13 Retweeted by @DougSalzwedel



Camilla Tapp @cntapp Tommorrow I am heading to the Cochrane Symposium to hear Dr. Noralou Roos speak about Engaging with the Evidence. Follow along at #ccsymp12

13 Retweeted by @DougSalzwedel



EvidenceNetwork.ca @Evidence... Let's Treat Our Hips the Same Way We Treat Our Cars (@HuffPostCanada): ow.ly/aOkul #cdnhealth #hospitals



richard horton @richardhorton1 Is this really the way to get the best candidate into the right job? I hope WHO and Dr Chan robustly resist such lobbying. RBM needs merit.

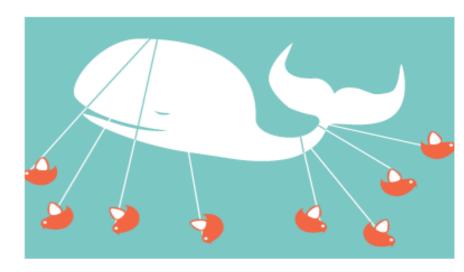
# 3. SOCIAL MEDIA IN HEALTH CARE

## Opposition to the NHS Health Bill

### MEDICINE AND THE MEDIA

### The other Twitter revolution

Social media sites allow immediate scrutiny of the government line on the NHS reforms and give voices to the voiceless, say **Martin McKee and colleagues** 



Twitter overload: keeping government in check

- Frustration with lack of trustworthiness of information
  - For example, UK Prime Minister David Cameron quoted to say that "someone in this country is twice as likely to die from a heart attack as someone in France."
  - Twitter debate revealed selective use of studies, methodological research flaws and planned rebuttal by economist at think-tank
- Twitter provides a voice for the few enthusiasts keen to read the 353 pages of draft legislation

Source: BMJ 2011;342:d948

### Dark view of medicine

- Unique insight into the minds of leaders in medicine
  - "In sudden bursts of candor, humor, and cynicism, Horton has been tweeting thoughts that don't often see the light of day." Larry Husten, Forbes



### richard horton

@richardhorton1

Welcome to a permanent attack on the present london

- Describes editorial dispute with authors to publish paper in NEJM and Lancet
  - Evidence of journal manipulation by industry?

66 When papers get salami sliced and divided between NEJM and us, it gets complicated. And sometimes nasty. And today, even threatening.

Now put to rest a terrible authorship dispute that has blocked an accepted paper for months. Crucial lesson: agree authors before starting.

The mother of all authorship disputes has broken out.

When papers get salami sliced and divided between NEJM and us, it gets complicated. And sometimes nasty. And today, even threatening.

In the saga of our salami sliced paper at NEJM and Lancet, both journals are now saying, it's us or no go. This is getting silly.

NEJM/Lancet salami story, Part 164: US author writes to report "significant disagreement" among authors. We are told to suspend review...

Authors on both versions of what seems to be largely the same paper with our two journals to gather and resolve their dispute. We wait...

Lancet/NEJM salami latest. From Principal Investigator. "Approval [of the drug in question] has already occurred in the US, yet...

...private insurers are slow to place it on their formulary. A major publication is typically how this occurs in the US, and it is...

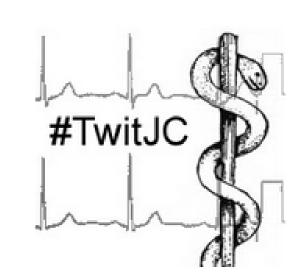
important to be in a journal typically recognised by US-based companies. This would include NEJM...Therefore, this publication is critical..

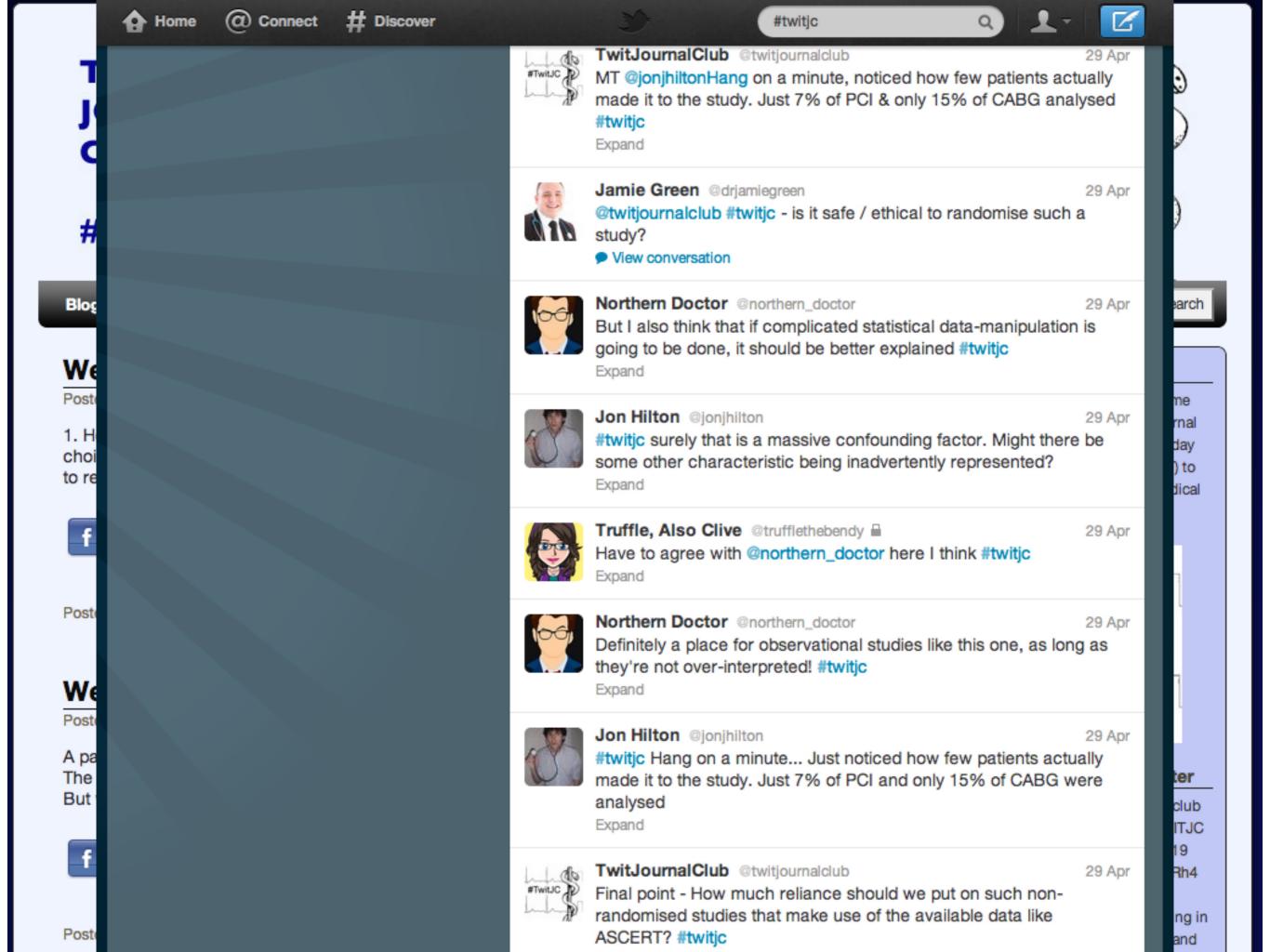
...to [company A's] ability to "market" their product. Lancet, on the other hand, will aid [company Y] quite nicely."

Source: Larry Huston, Forbes. 27/01/2012

# Twitter journal club

- Similar to traditional journal club except on Twitter
  - Started by medical student in Cambridge in 2011
  - Over 2000 followers
- Meets every 2 weeks at 7pm GMT on Sunday evenings
  - Uses the hashtag #TwitJC
- Papers announced on Twitter 2-3 days prior
  - Introductory post published
  - Discussion summary and transcript posted
- Select significant papers that are relevant to a broad audience
  - Anyone can suggest papers





## Changing world of research

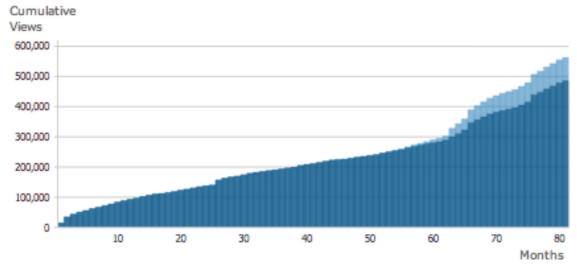
- Academics are losing faith in the system
  - Peer review is slow and favors conventionality
  - Citation counting is helpful but insufficient and takes years
  - Journal impact factor incorrectly used to measure impact of individual article
- More and more research is moving online
  - Articles stored in online reference browsers like Mendeley and Zotero (each with >40 million articles)
  - Hallway conversations end up in blogs
  - Up to one-third of scholars are on Twitter
  - Datasets increasingly stored and shared online

### Altmetrics

- Tracing the use of this information is called Altmetrics
  - "creation and study of new metrics based on the Social Web for analyzing, and informing scholarship."
- Superior to conventional measures of impact
  - Diversity of language provide complex measurement of "diverse scholarly ecosystem"
  - Measure aggregate impact of research
  - Track impact outside of white tower
  - Fast and open
  - Reflect article not venue

### Article Usage 0





<sup>\*</sup>Although we update our data on a daily basis, there may be a 48-hour delay before the most recent numbers are available. PMC data is posted on a monthly basis and will be made available once received.

### Citations 0











Search

### Social Networks @









#### Metrics (1)

Total Article Views: 562,700

Citations Social Networks CrossRef (381) CiteULike (336) PubMed Central (134) Connotea (18) Scopus (738) Facebook (2500) Web of Science® (665) Mendeley (3)

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### What the community is saying



jeremymcc "research findings . . . simply accurate measures of prevailing bias." Most Published Research Findings Are False bit.ly/bRpWnM

4 hours ago · reply · retweet · favorite



lanewaylearning For all you sceptics out there j.mp/lfQndj "Why most Published Research Findings are False" yesterday · reply · retweet · favorite



ASSCRStemCells @BBCPallab @dcf21 Peer-review science also needs interrogative journalism. Still question scientific findings & hype. tinyurl.com/c94hl6

4 days ago · reply · retweet · favorite

# 4. CAPITALIZING

# Why should you use social media?

- Engage patients, researchers, clinicians and consumers by creating dialogue and debate
- Increase dissemination of your educational message and research results immediately
- Restriction of messages to 140 characters forces
   brevity
- Free to use, available to everybody
- Network is horizontal
- □ Tide is shifting...

# Moving forward

- Engage To capitalize on social media, people must use social media
- Connect Link up with others of similar interests and create a community related to your interests
- Educate Begin disseminating information that YOU find important, either as an individual or as an organization
- 4. Impact Track and measure the impact of your social media strategy

### Conclusion

- Social media is driven by people who are passionate about the information they disseminate and share
  - Living network that is constantly adapting and changing

- Opportunity to create "networked public"
  - Engage the patient, the media, the researchers, the clinicians, the consumers
  - Platform to disseminate high-quality educational material and research worldwide

# QUESTIONS?

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